

Quality



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29 May 2003

Statement of Policy

Our Command Mission is to "Provide top quality products and services at the best value in the fastest time".

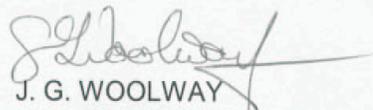
Our Vision is to be "the leader in innovative aviation maintenance solutions." We will achieve this vision by continually improving the quality and reliability of our products, activities and services to ensure that they meet or exceed the warfighter's expectations.

It is management's responsibility to equip our employees with the proper tools, training, technical data, time and other necessary resources essential to achievement of our quality objectives. It is everyone's responsibility to comply with all applicable procedures, regulatory requirements and technical guidelines.

I expect you, as a member of the NADEP North Island team, to produce safe, reliable, top quality products and services for the warfighter and all other internal and external customers. Should circumstances deter you from successful achievement of our quality objectives, you must take appropriate action to correct the deficiency, including reporting it to your supervisor. Supervisors and managers shall champion resolution until quality performance is restored. I also ask everyone to continually seek ways to improve quality in every task you perform.

NADEP North Island shall utilize an established Quality Management System as a framework for initiating, maintaining and reviewing quality objectives. Management will ensure that requirements are met through periodic audits and management reviews. This policy shall be communicated to all employees, customers and stakeholders.

While it is vital that we operate in a timely, cost effective manner, the quality of our products is paramount - warfighters' lives literally depend on it.


J. G. WOOLWAY
Captain, U.S. Navy
Commanding Officer